

## QUALITY POLICY D-DIR05-Quality Policy-R05-17.07.25-EN



At Microtecnica Trevisana, we are committed to delivering high-quality products and being a longterm, reliable partner for companies searching a trusted supplier of precision-turned metal components made to customer specifications, as well as radiator accessories such as plugs, valves and reducers.

At Microtecnica Trevisana, we work every day to meet our customers' needs by focusing on:

- high product quality;
- zero non-conformities, ensured through extensive internal detection and control activities;
- high production efficiency and prices aligned with production costs;
- flexibility;
- quick response times;
- full compliance with documentation requirements.

In a **constantly evolving industry**, we believe that true commitment can only be achieved through **continuous improvement and training** — supported by well-defined internal management procedures and systems. For this reason, we have adopted a Quality Management System in accordance with the **UNI EN ISO 9001:2015** standard, as a tool to improve the control of our business processes, ensuring high performance and full compliance with all applicable requirements, including legal and regulatory ones. We renew this commitment year after year, consistently confirming our compliance with the Quality Management System through periodic audits conducted by the certification authority.

Continuous improvement also means acquiring **new specializations and skills**. For this reason, at Microtecnica Trevisana SRL we have decided to implement the EN/AS 9100 certification for the Aerospace sector, which we expect to achieve by 2025. This will enable us to further expand the range of production areas in which we operate. In the coming years, we plan to obtain additional certifications, including IATF 16949:2016 for the automotive sector and ISO 14001:2015 for the Environmental Management System (EMS).

With the purpose of continuously improving business processes, Microtecnica Trevisana SRL is also implementing new systems and procedures aimed at:

- reducing material wastes;
- increasing production efficiency;
- reducing and optimizing set-up times;
- continuously improving customer response times;
- continuing to actively participate in **ongoing training programs** for the internal team.

To this end, at Microtecnica Trevisana SRL we are fully committed to maintaining and developing:

- a continuous improvement path aimed at increasing production efficiency;
- a major investment plan in infrastructure and machinery;
- a target training program for managers, focused on strengthening cross-functional skills;
- ongoing **recruitment of professionals** in line with company needs, supported by appropriate and specific training.

At Microtecnica Trevisana SRL, we are also committed to full compliance with all current workplace safety regulations and environment protection standards.

Our company is focused to sustainability and aims to **fully comply with the United Nations 2030 Agenda** across social, environmental, and economic dimensions, striving to prevent the degradation of the Earth's ecosystem in the years to come.

Our goal is to drive company-wide actions supporting:

- environmental sustainability, to ensure the preservation and survival of ecosystems;
- social sustainability, to respect equality and prevent all form of discrimination;
- **economic sustainability**, dedicated to sustaining a resilient economic system capable of generating lasting income and employment opportunities.

We **engage our suppliers** in continuous improvement and development processes, aiming to enhance the quality of the products they provide and optimize efficiency. To this end, we adopt dynamic management and continuous monitoring, which include evaluation, control, and the management of technical specifications and procurement documentation.

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